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FOR IMMEDIATE RELEASE

Johnson Controls reports solid fourth quarter and full year results; Initiates FY22 guidance

- Q4 GAAP EPS of \$0.38; Adjusted EPS of \$0.88, up 16% versus prior year; full year GAAP EPS of \$2.10; Adjusted EPS of \$2.65, up 18% versus prior year
 - Reported Q4 sales +7% versus prior year; +5% organic
 - Q4 Orders +9% year-over-year, with strong underlying momentum; Backlog of \$10.1 billion increased 10% organically year-over-year
 - Q4 and full year cash provided by operating activities of \$0.5 billion and \$2.6 billion, respectively; Q4 and full year adjusted free cash flow of \$0.3 billion and \$2.0 billion, respectively, representing 105% conversion for the year
 - Completed approximately \$300 million of planned share repurchases in Q4; \$1.3 billion for full year
 - Initiates fiscal 2022 adjusted EPS guidance of \$3.22 to \$3.32, an increase of 22 to 25% year-over-year; fiscal Q1 adjusted EPS guided to \$0.52 to \$0.54, an increase of 21 to 26% year-over-year
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CORK, Ireland, November 5, 2021 -- Johnson Controls International plc (NYSE: JCI), the global leader for smart, healthy and sustainable buildings, today reported fiscal fourth quarter 2021 GAAP earnings per share ("EPS") from continuing operations, including special items, of \$0.38. Excluding these items, adjusted EPS from continuing operations was \$0.88, up 16% versus the prior year period (see attached footnotes for non-GAAP reconciliation).

Sales of \$6.4 billion increased 7% compared to the prior year on an as reported basis, and up 5% organically. GAAP net income from continuing operations was \$269 million. Adjusted net income from continuing operations of \$628 million increased 12% versus the prior year. Earnings before interest and taxes ("EBIT") was \$853 million and EBIT margin was 13.3%. Adjusted EBIT was \$827 million and adjusted EBIT margin was 12.9%, consistent with prior year results.

"Fiscal 2021 was a pivotal year in the transformation of Johnson Controls, from a traditional buildings systems integrator into a smart buildings solutions leader," said George Oliver, chairman and CEO. "Our teams navigated an incredibly challenging environment, delivering solid financial performance while continuing to advance our strategic commitments," Oliver continued.

"Although supply chain disruptions and inflation headwinds are expected to continue near term, I am excited and encouraged by the pace of demand in many of our end markets and our record backlogs, both of which position us well for fiscal 2022. Looking ahead, we are intensifying our focus on accelerating our growth capabilities, leveraging innovative technologies, driving higher attachment of recurring services and capitalizing on our vectors of growth. Our OpenBlue digital platform is transforming our engagement with customers, and our ability to address arguably the most-pressing issues in buildings history – net zero carbon emissions and healthy environments. In addition, our cost programs are well underway and will help to boost profitability as conditions normalize," Oliver added.

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**Income and EPS amounts attributable to Johnson Controls ordinary shareholders
(\$ millions, except per-share amounts)**

The financial highlights presented in the tables below are in accordance with GAAP, unless otherwise indicated. All comparisons are to the fourth fiscal quarter and full fiscal year of 2020.

Organic sales, adjusted sales, total segment EBITA, adjusted segment EBITA, adjusted corporate expense, EBIT, adjusted EBIT, adjusted net income from continuing operations, adjusted EPS from continuing operations, free cash flow and free cash flow conversion are non-GAAP financial measures. For a reconciliation of these non-GAAP measures and detail of the special items, refer to the attached footnotes. A slide presentation to accompany the results can be found in the Investor Relations section of Johnson Controls' website at <http://investors.johnsoncontrols.com>.

	Fiscal Q4				Fiscal Year			
	GAAP		Adjusted		GAAP		Adjusted	
	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>
Sales	\$5,954	\$6,392	\$5,954	\$6,395	\$22,317	\$23,668	\$22,317	\$23,674
Segment EBITA	869	1,012	926	1,018	2,948	3,385	3,020	3,398
EBIT	583	853	770	827	1,134	2,820	2,365	2,683
Net income from continuing operations	441	269	563	628	631	1,513	1,688	1,910
Diluted EPS from continuing operations	\$0.60	\$0.38	\$0.76	\$0.88	\$0.84	\$2.10	\$2.24	\$2.65

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SEGMENT RESULTS

Building Solutions North America

	Fiscal Q4				Fiscal Year			
	GAAP		Adjusted		GAAP		Adjusted	
	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>
Sales	\$2,243	\$2,347	\$2,243	\$2,347	\$8,605	\$8,685	\$8,605	\$8,685
Segment EBITA	341	357	345	357	1,157	1,204	1,168	1,204
Segment EBITA Margin %	15.2%	15.2%	15.4%	15.2%	13.4%	13.9%	13.6%	13.9%

Sales in the quarter of \$2.3 billion increased 5% versus the prior year. Organic sales increased 4% over the prior year, led by high-single digit growth in Service with solid growth across HVAC & Controls, Fire & Security and Performance Infrastructure.

Orders in the quarter, excluding M&A and adjusted for foreign currency, increased 11% year-over-year. Backlog at the end of the quarter of \$6.5 billion increased 10% compared to the prior year, excluding M&A and adjusted for foreign currency.

Adjusted segment EBITA was \$357 million, up 3% versus the prior year. Adjusted segment EBITA margin of 15.2% declined 20 basis points versus the prior year as the benefit of volume leverage, favorable mix and the SG&A actions taken this year were more than offset by the non-recurrence of the temporary cost mitigation actions taken in the prior year.

Building Solutions EMEA/LA (Europe, Middle East, Africa/Latin America)

	Fiscal Q4				Fiscal Year			
	GAAP		Adjusted		GAAP		Adjusted	
	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>
Sales	\$906	\$962	\$906	\$962	\$3,440	\$3,727	\$3,440	\$3,727
Segment EBITA	101	107	103	107	338	391	340	391
Segment EBITA Margin %	11.1%	11.1%	11.4%	11.1%	9.8%	10.5%	9.9%	10.5%

Sales in the quarter of \$962 million increased 6% versus the prior year. Organic sales grew 3% versus the prior year led by continued strong demand in Service activity. Growth was led by Fire & Security and

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Industrial Refrigeration. By region, Europe and Latin America experienced strong growth while the Middle East remained under pressure.

Orders in the quarter, excluding M&A and adjusted for foreign currency, increased 7% year-over-year. Backlog at the end of the quarter of \$1.9 billion increased 15% year-over-year, excluding M&A and adjusted for foreign currency.

Adjusted segment EBITA was \$107 million, up 4% versus the prior year. Adjusted segment EBITA margin of 11.1% declined 30 basis points over the prior year, as the prior year included the favorable benefit related to a gain on sale. Excluding this benefit, the underlying margin performance improved year-over-year as favorable mix and the SG&A actions taken this year more than offset the non-recurrence of the other temporary cost mitigation actions taken in the prior year.

Building Solutions Asia Pacific

	Fiscal Q4				Fiscal Year			
	GAAP		Adjusted		GAAP		Adjusted	
	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>
Sales	\$661	\$724	\$661	\$724	\$2,403	\$2,654	\$2,403	\$2,654
Segment EBITA	90	112	97	112	319	349	326	349
Segment EBITA Margin %	13.6%	15.5%	14.7%	15.5%	13.3%	13.1%	13.6%	13.1%

Sales in the quarter of \$724 million increased 10% versus the prior year. Organic sales grew 7% versus the prior year with solid growth in both service and project installations, driven by strong growth in Commercial Applied HVAC & Controls. China remains the primary source of growth, with the rest of Asia mixed due to ongoing lockdown restrictions in many regions.

Orders in the quarter, excluding M&A and adjusted for foreign currency, increased 4% year-over-year. Backlog at the end of the quarter of \$1.8 billion increased 4% year-over-year, excluding M&A and adjusted for foreign currency.

Adjusted segment EBITA was \$112 million, increased 15% versus the prior year. Adjusted segment EBITA margin of 15.5% expanded 80 basis points versus the prior year driven by a favorable reserve adjustment. Excluding this benefit, underlying margin was down year-over-year as volume leverage and net productivity was offset by unfavorable mix and price / cost.

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Global Products

	Fiscal Q4				Fiscal Year			
	GAAP		Adjusted		GAAP		Adjusted	
	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>
Sales	\$2,144	\$2,359	\$2,144	\$2,362	\$7,869	\$8,602	\$7,869	\$8,608
Segment EBITA	337	436	381	442	1,134	1,441	1,186	1,454
Segment EBITA Margin %	15.7%	18.5%	17.8%	18.7%	14.4%	16.8%	15.1%	16.9%

Sales in the quarter of \$2.4 billion increased 10% versus the prior year. Organic sales grew 7% versus the prior year driven by strong growth across Commercial and Residential HVAC and Fire & Security products.

Adjusted segment EBITA was \$442 million, up 16% versus the prior year. Adjusted segment EBITA margin of 18.7% expanded 90 basis points versus the prior year as volume leverage, positive mix, increased equity income and the benefit of SG&A actions taken this year more than offset the non-recurrence of the temporary cost mitigation actions taken in the prior year as well as price cost pressure.

Corporate

	Fiscal Q4				Fiscal Year			
	GAAP		Adjusted		GAAP		Adjusted	
	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>	<u>2020</u>	<u>2021</u>
Corporate Expense	(\$68)	(\$83)	(\$58)	(\$83)	(\$371)	(\$290)	(\$269)	(\$290)

Adjusted Corporate expense was \$83 million in the quarter, an increase of 43% compared to the prior year, driven primarily by the non-recurrence of the temporary cost mitigation actions taken in the prior year.

OTHER ITEMS

- For the quarter, cash provided by operating activities from continuing operations was \$0.5 billion and capital expenditures were \$0.2 billion, resulting in free cash flow from continuing operations of \$0.3 billion.
- For the full year, cash provided by operating activities from continuing operations was \$2.6 billion and capital expenditures were \$0.6 billion, resulting in free cash flow from continuing operations of \$2.0 billion, representing 105% conversion.

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- During the quarter, the Company repurchased approximately 4.2 million shares for \$306 million. For the full year, the Company repurchased 23.5 million shares for \$1.3 billion.
- In September, the Company established an integrated sustainable finance framework and issued its first sustainability-linked bond that align with greenhouse gas emissions reduction targets, issuing \$500 million in ten-year senior notes.
- During the quarter, the Company recorded a tax charge of \$417 million related to the tax impacts of an intra-entity sale of certain of the Company's intellectual property as well as a tax benefit of \$39 million related to valuation allowance adjustments.
- During the quarter, the Company recorded net pre-tax mark-to-market gains of \$106 million related primarily to the remeasurement of the Company's pension and postretirement benefit plans.
- During the quarter, the Company recorded pre-tax restructuring and impairment costs of \$67 million and acquisition related charges of \$13 million.

FIRST QUARTER GUIDANCE

The Company announced fiscal 2022 first quarter guidance:

- Organic revenue up mid-single digits year-over-year
- Adjusted segment EBITA margin expansion of 40 to 50 basis points, year-over-year
- Adjusted EPS before special items of \$0.52 to \$0.54; represents 21 to 26% growth year-over-year

FULL YEAR GUIDANCE

The Company initiated fiscal 2022 full year guidance:

- Organic revenue growth of mid-to-high single digits year-over-year
- Adjusted segment EBITA margin expansion of 70 to 80 basis points, year-over-year
- Adjusted EPS before special items of \$3.22 to \$3.32; represents 22 to 25% growth year-over-year

CONFERENCE CALL & WEBCAST INFO

Johnson Controls will host a conference call to discuss this quarter's results at 8:30 a.m. ET today, which can be accessed by dialing 888-324-9610 (in the United States) or 630-395-0255 (outside the United States), or via webcast. The passcode is "Johnson Controls". A slide presentation will accompany the prepared remarks and has been posted on the investor relations section of the Johnson Controls website at <https://investors.johnsoncontrols.com/news-and-events/events-and-presentations>. A replay will be made available approximately two hours following the conclusion of the conference call.

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About Johnson Controls:

At Johnson Controls (NYSE:JCI) we transform the environments where people live, work, learn and play. As the global leader in smart, healthy and sustainable buildings, our mission is to reimagine the performance of buildings to serve people, places and the planet.

With a history of more than 135 years of innovation, Johnson Controls delivers the blueprint of the future for industries such as healthcare, schools, data centers, airports, stadiums, manufacturing and beyond through its comprehensive digital offering OpenBlue. With a global team of 100,000 experts in more than 150 countries, Johnson Controls offers the world's largest portfolio of building technology, software as well as service solutions with some of the most trusted names in the industry. For more information, visit www.johnsoncontrols.com or follow us @johnsoncontrols on Twitter.

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Johnson Controls International plc Cautionary Statement Regarding Forward-Looking Statements

Johnson Controls International plc has made statements in this communication that are forward-looking and therefore are subject to risks and uncertainties. All statements in this document other than statements of historical fact are, or could be, "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. In this communication, statements regarding Johnson Controls' future financial position, sales, costs, earnings, cash flows, other measures of results of operations, synergies and integration opportunities, capital expenditures and debt levels are forward-looking statements. Words such as "may," "will," "expect," "intend," "estimate," "anticipate," "believe," "should," "forecast," "project" or "plan" and terms of similar meaning are also generally intended to identify forward-looking statements. However, the absence of these words does not mean that a statement is not forward-looking. Johnson Controls cautions that these statements are subject to numerous important risks, uncertainties, assumptions and other factors, some of which are beyond its control, that could cause its actual results to differ materially from those expressed or implied by such forward-looking statements, including, among others, risks related to: Johnson Controls' ability to manage general economic, business, capital market and geopolitical conditions, including global price inflation and shortages impacting the availability of raw materials and component products; Johnson Controls' ability to manage the impacts of natural disasters, climate change, pandemics and outbreaks of contagious diseases and other adverse public health

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developments, such as the COVID-19 pandemic; the strength of the U.S. or other economies; changes or uncertainty in laws, regulations, rates, policies or interpretations that impact Johnson Controls' business operations or tax status; the ability to develop or acquire new products and technologies that achieve market acceptance and meet applicable regulatory requirements; changes to laws or policies governing foreign trade, including increased tariffs or trade restrictions; maintaining the capacity, reliability and security of Johnson Controls' enterprise information technology infrastructure; the ability to manage the lifecycle cybersecurity risk in the development, deployment and operation of Johnson Controls' digital platforms and services; the risk of infringement or expiration of intellectual property rights; any delay or inability of Johnson Controls to realize the expected benefits and synergies of recent portfolio transactions; the outcome of litigation and governmental proceedings; the ability to hire and retain senior management and other key personnel; the tax treatment of recent portfolio transactions; significant transaction costs and/or unknown liabilities associated with such transactions; fluctuations in currency exchange rates; labor shortages, work stoppages, union negotiations, labor disputes and other matters associated with the labor force; and the cancellation of or changes to commercial arrangements. A detailed discussion of risks related to Johnson Controls' business is included in the section entitled "Risk Factors" in Johnson Controls' Annual Report on Form 10-K for the 2020 fiscal year filed with the SEC on November 16, 2020, which is available at www.sec.gov and www.johnsoncontrols.com under the "Investors" tab. Shareholders, potential investors and others should consider these factors in evaluating the forward-looking statements and should not place undue reliance on such statements. The forward-looking statements included in this communication are made only as of the date of this document, unless otherwise specified, and, except as required by law, Johnson Controls assumes no obligation, and disclaims any obligation, to update such statements to reflect events or circumstances occurring after the date of this communication.

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Non-GAAP Financial Information

This press release contains financial information regarding adjusted earnings per share, which is a non-GAAP performance measure. The adjusting items include restructuring and impairment costs, integration costs, an acquisition related compensation charge, net mark-to-market adjustments, Silent-Aire transaction costs and other nonrecurring costs, Power Solutions divestiture reserve adjustment and discrete tax items. Financial information regarding organic sales, adjusted sales, EBIT, EBIT margin, adjusted EBIT, adjusted EBIT margin, total segment EBITA, adjusted segment EBITA, adjusted segment EBITA margin, adjusted corporate expense, free cash flow, free cash flow conversion and adjusted net income from continuing operations are also presented, which are non-GAAP performance measures. Adjusted segment EBITA excludes special items such as integration costs, an acquisition related compensation charge, Silent-Aire transaction costs and other nonrecurring costs because these costs are not considered to be directly related to the underlying operating performance of its business units. Management believes that, when considered together with unadjusted amounts, these non-GAAP measures are useful to investors in understanding period-over-period operating results and business trends of the Company. Management may also use these metrics as guides in forecasting, budgeting and long-term planning processes and for compensation purposes. These metrics should be considered in addition to, and not as replacements for, the most comparable GAAP measure. For further information on the calculation of the non-GAAP measures and a reconciliation of these non-GAAP measures, refer to the attached footnotes.

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JOHNSON CONTROLS INTERNATIONAL PLC
CONDENSED CONSOLIDATED STATEMENTS OF INCOME
(in millions, except per share data; unaudited)

	Three Months Ended September 30,	
	2021	2020
Net sales	\$ 6,392	\$ 5,954
Cost of sales	4,201	3,979
Gross profit	2,191	1,975
Selling, general and administrative expenses	(1,344)	(1,453)
Restructuring and impairment costs	(67)	-
Net financing charges	(47)	(62)
Equity income	73	61
Income from continuing operations before income taxes	806	521
Income tax provision	490	31
Income from continuing operations	316	490
Income from discontinued operations, net of tax	-	-
Net income	316	490
Less: Income from continuing operations attributable to noncontrolling interests	47	49
Less: Income from discontinued operations attributable to noncontrolling interests	-	-
Net income attributable to JCI	\$ 269	\$ 441
Income from continuing operations	\$ 269	\$ 441
Income from discontinued operations	-	-
Net income attributable to JCI	\$ 269	\$ 441
Diluted earnings per share from continuing operations	\$ 0.38	\$ 0.60
Diluted earnings per share from discontinued operations	-	-
Diluted earnings per share	\$ 0.38	\$ 0.60
Diluted weighted average shares	717.0	738.1
Shares outstanding at period end	708.7	726.2

JOHNSON CONTROLS INTERNATIONAL PLC
CONDENSED CONSOLIDATED STATEMENTS OF INCOME
(in millions, except per share data; unaudited)

	Twelve Months Ended September 30,	
	2021	2020
Net sales	\$ 23,668	\$ 22,317
Cost of sales	15,609	14,906
Gross profit	8,059	7,411
Selling, general and administrative expenses	(5,258)	(5,665)
Restructuring and impairment costs	(242)	(783)
Net financing charges	(206)	(231)
Equity income	261	171
Income from continuing operations before income taxes	2,614	903
Income tax provision	868	108
Income from continuing operations	1,746	795
Income from discontinued operations, net of tax	124	-
Net income	1,870	795
Less: Income from continuing operations attributable to noncontrolling interests	233	164
Less: Income from discontinued operations attributable to noncontrolling interests	-	-
Net income attributable to JCI	\$ 1,637	\$ 631
Income from continuing operations	\$ 1,513	\$ 631
Income from discontinued operations	124	-
Net income attributable to JCI	\$ 1,637	\$ 631
Diluted earnings per share from continuing operations	\$ 2.10	\$ 0.84
Diluted earnings per share from discontinued operations	0.17	-
Diluted earnings per share	\$ 2.27	\$ 0.84
Diluted weighted average shares	721.1	753.6
Shares outstanding at period end	708.7	726.2

JOHNSON CONTROLS INTERNATIONAL PLC
CONDENSED CONSOLIDATED STATEMENTS OF FINANCIAL POSITION
(in millions; unaudited)

	September 30, 2021	September 30, 2020
ASSETS		
Cash and cash equivalents	\$ 1,336	\$ 1,951
Accounts receivable - net	5,613	5,294
Inventories	2,057	1,773
Other current assets	992	1,035
Current assets	<u>9,998</u>	<u>10,053</u>
Property, plant and equipment - net	3,228	3,059
Goodwill	18,335	17,932
Other intangible assets - net	5,549	5,356
Investments in partially-owned affiliates	1,066	914
Noncurrent assets held for sale	156	147
Other noncurrent assets	3,558	3,354
Total assets	<u><u>\$ 41,890</u></u>	<u><u>\$ 40,815</u></u>
LIABILITIES AND EQUITY		
Short-term debt and current portion of long-term debt	\$ 234	\$ 293
Accounts payable and accrued expenses	4,754	3,958
Other current liabilities	4,110	3,997
Current liabilities	<u>9,098</u>	<u>8,248</u>
Long-term debt	7,506	7,526
Other noncurrent liabilities	6,533	6,508
Shareholders' equity attributable to JCI	17,562	17,447
Noncontrolling interests	1,191	1,086
Total liabilities and equity	<u><u>\$ 41,890</u></u>	<u><u>\$ 40,815</u></u>

JOHNSON CONTROLS INTERNATIONAL PLC
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
(in millions; unaudited)

	Three Months Ended September 30,	
	2021	2020
Operating Activities		
Net income from continuing operations attributable to JCI	\$ 269	\$ 441
Income from continuing operations attributable to noncontrolling interests	47	49
Net income from continuing operations	316	490
Adjustments to reconcile net income from continuing operations to cash provided by operating activities:		
Depreciation and amortization	218	206
Pension and postretirement benefit expense (income)	(158)	76
Pension and postretirement contributions	(28)	(18)
Equity in earnings of partially-owned affiliates, net of dividends received	(51)	(45)
Deferred income taxes	30	(389)
Non-cash restructuring and impairment costs	4	-
Other - net	29	(39)
Changes in assets and liabilities, excluding acquisitions and divestitures:		
Accounts receivable	14	106
Inventories	(15)	250
Other assets	(134)	68
Restructuring reserves	(17)	(87)
Accounts payable and accrued liabilities	(41)	14
Accrued income taxes	362	348
Cash provided by operating activities from continuing operations	529	980
Investing Activities		
Capital expenditures	(228)	(96)
Acquisition of businesses, net of cash acquired	(18)	(18)
Business divestitures, net of cash divested	-	135
Other - net	42	30
Cash provided (used) by investing activities from continuing operations	(204)	51
Financing Activities		
Increase (decrease) in short and long-term debt - net	36	(422)
Stock repurchases and retirements	(306)	(737)
Payment of cash dividends	(192)	(194)
Dividends paid to noncontrolling interests	(9)	(47)
Proceeds from the exercise of stock options	18	33
Cash paid to acquire a noncontrolling interest	-	(132)
Employee equity-based compensation withholding taxes	(3)	(1)
Other - net	(25)	(8)
Cash used by financing activities from continuing operations	(481)	(1,508)
Discontinued Operations		
Net cash used by operating activities	(8)	(5)
Net cash provided by investing activities	-	-
Net cash provided by financing activities	-	-
Net cash flows used by discontinued operations	(8)	(5)
Effect of exchange rate changes on cash, cash equivalents and restricted cash	49	87
Changes in cash held for sale	-	-
Decrease in cash, cash equivalents and restricted cash	\$ (115)	\$ (395)

JOHNSON CONTROLS INTERNATIONAL PLC
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
(in millions; unaudited)

	Twelve Months Ended September 30,	
	2021	2020
Operating Activities		
Net income from continuing operations attributable to JCI	\$ 1,513	\$ 631
Income from continuing operations attributable to noncontrolling interests	233	164
Net income from continuing operations	1,746	795
Adjustments to reconcile net income from continuing operations to cash provided by operating activities:		
Depreciation and amortization	845	822
Pension and postretirement benefit expense (income)	(551)	118
Pension and postretirement contributions	(68)	(61)
Equity in earnings of partially-owned affiliates, net of dividends received	(117)	(36)
Deferred income taxes	36	(537)
Non-cash restructuring and impairment costs	98	582
Other - net	(9)	(16)
Changes in assets and liabilities, excluding acquisitions and divestitures:		
Accounts receivable	(143)	534
Inventories	(219)	45
Other assets	(164)	(52)
Restructuring reserves	(44)	(29)
Accounts payable and accrued liabilities	813	(717)
Accrued income taxes	328	1,031
Cash provided by operating activities from continuing operations	2,551	2,479
Investing Activities		
Capital expenditures	(552)	(443)
Acquisition of businesses, net of cash acquired	(725)	(77)
Business divestitures, net of cash divested	19	135
Other - net	168	127
Cash used by investing activities from continuing operations	(1,090)	(258)
Financing Activities		
Increase (decrease) in short and long-term debt - net	(28)	385
Stock repurchases and retirements	(1,307)	(2,204)
Payment of cash dividends	(762)	(790)
Proceeds from the exercise of stock options	178	75
Dividends paid to noncontrolling interests	(142)	(114)
Cash paid to acquire a noncontrolling interest	(14)	(132)
Employee equity-based compensation withholding taxes	(33)	(34)
Other - net	(23)	(10)
Cash used by financing activities from continuing operations	(2,131)	(2,824)
Discontinued Operations		
Net cash used by operating activities	(64)	(260)
Net cash used by investing activities	-	-
Net cash used by financing activities	-	(113)
Net cash flows used by discontinued operations	(64)	(373)
Effect of exchange rate changes on cash, cash equivalents and restricted cash	116	115
Changes in cash held for sale	-	-
Decrease in cash, cash equivalents and restricted cash	\$ (618)	\$ (861)

FOOTNOTES

1. Financial Summary

The Company evaluates the performance of its business units primarily on segment earnings before interest, taxes and amortization (EBITA), which represents income from continuing operations before income taxes and noncontrolling interests, excluding general corporate expenses, intangible asset amortization, net financing charges, restructuring and impairment costs, and the net mark-to-market adjustments related to restricted asbestos investments and pension and postretirement plans. The financial results shown below are for continuing operations and exclude the Power Solutions business.

(in millions; unaudited)

	Three Months Ended September 30,				Twelve Months Ended September 30,			
	2021		2020		2021		2020	
	Actual	Adjusted Non-GAAP	Actual	Adjusted Non-GAAP	Actual	Adjusted Non-GAAP	Actual	Adjusted Non-GAAP
Net sales (1)								
Building Solutions North America	\$ 2,347	\$ 2,347	\$ 2,243	\$ 2,243	\$ 8,685	\$ 8,685	\$ 8,605	\$ 8,605
Building Solutions EMEA/LA	962	962	906	906	3,727	3,727	3,440	3,440
Building Solutions Asia Pacific	724	724	661	661	2,654	2,654	2,403	2,403
Global Products	2,359	2,362	2,144	2,144	8,602	8,608	7,869	7,869
Net sales	<u>\$ 6,392</u>	<u>\$ 6,395</u>	<u>\$ 5,954</u>	<u>\$ 5,954</u>	<u>\$ 23,668</u>	<u>\$ 23,674</u>	<u>\$ 22,317</u>	<u>\$ 22,317</u>
Segment EBITA (1)								
Building Solutions North America	\$ 357	\$ 357	\$ 341	\$ 345	\$ 1,204	\$ 1,204	\$ 1,157	\$ 1,168
Building Solutions EMEA/LA	107	107	101	103	391	391	338	340
Building Solutions Asia Pacific	112	112	90	97	349	349	319	326
Global Products	436	442	337	381	1,441	1,454	1,134	1,186
Segment EBITA	1,012	1,018	869	926	3,385	3,398	2,948	3,020
Corporate expenses (2)	(83)	(83)	(68)	(58)	(290)	(290)	(371)	(269)
Amortization of intangible assets (3)	(115)	(108)	(98)	(98)	(435)	(425)	(386)	(386)
Net mark-to-market adjustments (4)	106	-	(120)	-	402	-	(274)	-
Restructuring and impairment costs (5)	(67)	-	-	-	(242)	-	(783)	-
EBIT (6)	853	827	583	770	2,820	2,683	1,134	2,365
EBIT margin	13.3%	12.9%	9.8%	12.9%	11.9%	11.3%	5.1%	10.6%
Net financing charges	(47)	(47)	(62)	(62)	(206)	(206)	(231)	(231)
Income from continuing operations before income taxes	806	780	521	708	2,614	2,477	903	2,134
Income tax provision (7)	(490)	(105)	(31)	(96)	(868)	(334)	(108)	(288)
Income from continuing operations	316	675	490	612	1,746	2,143	795	1,846
Income from continuing operations attributable to noncontrolling interests	(47)	(47)	(49)	(49)	(233)	(233)	(164)	(158)
Net income from continuing operations attributable to JCI	<u>\$ 269</u>	<u>\$ 628</u>	<u>\$ 441</u>	<u>\$ 563</u>	<u>\$ 1,513</u>	<u>\$ 1,910</u>	<u>\$ 631</u>	<u>\$ 1,688</u>

(1) The Company's press release contains financial information regarding adjusted net sales, segment EBITA, adjusted segment EBITA and adjusted segment EBITA margins, which are non-GAAP performance measures. The Company's definition of adjusted net sales and adjusted segment EBITA excludes special items because these items are not considered to be directly related to the underlying operating performance of its businesses. Management believes these non-GAAP measures are useful to investors in understanding the ongoing operations and business trends of the Company.

A reconciliation of segment EBITA to income from continuing operations is shown earlier within this footnote. The following is the three months ended September 30, 2021 and 2020 reconciliation of net sales, segment EBITA and segment EBITA margin as reported to adjusted net sales, adjusted segment EBITA and adjusted segment EBITA margin (unaudited):

(in millions)	Building Solutions North America		Building Solutions EMEA/LA		Building Solutions Asia Pacific		Global Products		Consolidated JCI plc	
	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020
	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Net sales as reported	\$ 2,347	\$ 2,243	\$ 962	\$ 906	\$ 724	\$ 661	\$ 2,359	\$ 2,144	\$ 6,392	\$ 5,954
Adjusting items:										
Nonrecurring Silent-Aire purchase accounting impacts	-	-	-	-	-	-	3	-	3	-
Adjusted net sales	<u>\$ 2,347</u>	<u>\$ 2,243</u>	<u>\$ 962</u>	<u>\$ 906</u>	<u>\$ 724</u>	<u>\$ 661</u>	<u>\$ 2,362</u>	<u>\$ 2,144</u>	<u>\$ 6,395</u>	<u>\$ 5,954</u>
Segment EBITA as reported	\$ 357	\$ 341	\$ 107	\$ 101	\$ 112	\$ 90	\$ 436	\$ 337	\$ 1,012	\$ 869
Segment EBITA margin as reported	15.2%	15.2%	11.1%	11.1%	15.5%	13.6%	18.5%	15.7%	15.8%	14.6%
Adjusting items:										
Nonrecurring Silent-Aire purchase accounting impacts and transaction costs	-	-	-	-	-	-	6	-	6	-
Integration costs	-	4	-	2	-	7	-	5	-	18
Acquisition related compensation charge	-	-	-	-	-	-	-	39	-	39
Adjusted segment EBITA	<u>\$ 357</u>	<u>\$ 345</u>	<u>\$ 107</u>	<u>\$ 103</u>	<u>\$ 112</u>	<u>\$ 97</u>	<u>\$ 442</u>	<u>\$ 381</u>	<u>\$ 1,018</u>	<u>\$ 926</u>
Adjusted segment EBITA margin	15.2%	15.4%	11.1%	11.4%	15.5%	14.7%	18.7%	17.8%	15.9%	15.6%

The following is the twelve months ended September 30, 2021 and 2020 reconciliation of net sales, segment EBITA and segment EBITA margin as reported to adjusted net sales, adjusted segment EBITA and adjusted segment EBITA margin (unaudited):

(in millions)	Building Solutions North America		Building Solutions EMEA/LA		Building Solutions Asia Pacific		Global Products		Consolidated JCI plc	
	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020
Net sales as reported	\$ 8,685	\$ 8,605	3,727	3,440	2,654	2,403	8,602	7,869	\$ 23,668	\$ 22,317
Adjusting items:										
Nonrecurring Silent-Aire purchase accounting impacts	-	-	-	-	-	-	6	-	6	-
Adjusted net sales	\$ 8,685	\$ 8,605	\$ 3,727	\$ 3,440	\$ 2,654	\$ 2,403	\$ 8,608	\$ 7,869	\$ 23,674	\$ 22,317
Segment EBITA as reported	\$ 1,204	\$ 1,157	\$ 391	\$ 338	\$ 349	\$ 319	\$ 1,441	\$ 1,134	\$ 3,385	\$ 2,948
Segment EBITA margin as reported	13.9%	13.4%	10.5%	9.8%	13.1%	13.3%	16.8%	14.4%	14.3%	13.2%
Adjusting items:										
Nonrecurring Silent-Aire purchase accounting impacts and transaction costs	-	-	-	-	-	-	13	-	13	-
Integration costs	-	11	-	2	-	7	-	13	-	33
Acquisition related compensation charge	-	-	-	-	-	-	-	39	-	39
Adjusted segment EBITA	\$ 1,204	\$ 1,168	\$ 391	\$ 340	\$ 349	\$ 326	\$ 1,454	\$ 1,186	\$ 3,398	\$ 3,020
Adjusted segment EBITA margin	13.9%	13.6%	10.5%	9.9%	13.1%	13.6%	16.9%	15.1%	14.4%	13.5%

(2) Adjusted Corporate expenses excludes special items because these costs are not considered to be directly related to the underlying operating performance of the Company's business. Adjusted Corporate expenses for the three months ended September 30, 2020 excludes \$10 million of integration costs. Adjusted Corporate expenses for the twelve months ended September 30, 2020 excludes \$102 million of integration costs.

(3) Adjusted amortization of intangible assets for the three months ended September 30, 2021 excludes \$7 million of nonrecurring asset amortization related to Silent-Aire purchase accounting. Adjusted amortization of intangible assets for the twelve months ended September 30, 2021 excludes \$10 million of nonrecurring asset amortization related to Silent-Aire purchase accounting.

(4) The three months ended September 30, 2021 exclude the net mark-to-market adjustments on restricted investments and pension and postretirement plans of \$106 million. The twelve months ended September 30, 2021 exclude the net mark-to-market adjustments on restricted investments and pension and postretirement plans of \$402 million. The three months ended September 30, 2020 exclude the net mark-to-market adjustments on restricted investments and pension and postretirement plans of \$120 million. The twelve months ended September 30, 2020 exclude the net mark-to-market adjustments on restricted investments and pension and postretirement plans of \$274 million.

(5) Restructuring and impairment costs for the three months ended September 30, 2021 of \$67 million are excluded from the adjusted non-GAAP results. Restructuring and impairment costs for the twelve months ended September 30, 2021 of \$242 million are excluded from the adjusted non-GAAP results. Restructuring and impairment costs for the twelve months ended September 30, 2020 of \$783 million are excluded from the adjusted non-GAAP results. The restructuring actions and impairment costs related primarily to workforce reductions, plant closures and asset impairments.

(6) Management defines earnings before interest and taxes (EBIT) as income from continuing operations before net financing charges, income taxes and noncontrolling interests. EBIT is a non-GAAP performance measure. Management believes this non-GAAP measure is useful to investors in understanding the ongoing operations and business trends of the Company. A reconciliation of EBIT to income from continuing operations is shown earlier within this footnote.

(7) Adjusted income tax provision for the three months ended September 30, 2021 excludes tax provisions from an intra-entity sale of certain of the Company's intellectual property of \$417 million and net mark-to-market adjustments of \$18 million, partially offset by tax benefits related to valuation allowance adjustments of \$39 million, restructuring and impairment costs of \$9 million, and Silent-Aire nonrecurring purchase accounting of \$2 million. Adjusted income tax provision for the twelve months ended September 30, 2021 excludes tax provisions from an intra-entity sale of certain of the Company's intellectual property of \$417 million, a Mexico valuation allowance adjustment \$105 million, and net mark-to-market adjustments of \$93 million, partially offset by tax benefits related to other valuation allowance adjustments of \$39 million, restructuring and impairment costs of \$39 million, and Silent-Aire nonrecurring purchase accounting of \$3 million. Adjusted income tax provision for the three months ended September 30, 2020 excludes tax benefits from net mark-to-market adjustments of \$27 million, valuation allowance adjustments of \$26 million, an acquisition related compensation charge of \$9 million and integration costs of \$3 million. Adjusted income tax provision for the twelve months ended September 30, 2020 excludes tax benefits from net mark-to-market adjustments of \$65 million, restructuring and impairment costs of \$48 million, tax audit reserve adjustments of \$44 million, valuation allowance adjustments of \$26 million, integration costs of \$18 million and an acquisition related compensation charge of \$9 million, partially offset by tax provisions related to Switzerland tax reform of \$30 million.

2. Diluted Earnings Per Share Reconciliation

The Company's press release contains financial information regarding adjusted earnings per share, which is a non-GAAP performance measure. The adjusting items include integration costs, net mark-to-market adjustments, an acquisition related compensation charge, restructuring and impairment costs, Silent-Aire transaction costs and other nonrecurring costs, Power Solutions divestiture reserve adjustment and discrete tax items. The Company excludes these items because they are not considered to be directly related to the underlying operating performance of the Company. Management believes these non-GAAP measures are useful to investors in understanding the ongoing operations and business trends of the Company.

A reconciliation of diluted earnings per share as reported to adjusted diluted earnings per share for the respective periods is shown below (unaudited):

	Net Income Attributable to JCI plc		Net Income Attributable to JCI plc from Continuing Operations		Net Income Attributable to JCI plc		Net Income Attributable to JCI plc from Continuing Operations	
	Three Months Ended September 30,		Three Months Ended September 30,		Twelve Months Ended September 30,		Twelve Months Ended September 30,	
	2021	2020	2021	2020	2021	2020	2021	2020
Earnings per share as reported for JCI plc	\$ 0.38	\$ 0.60	\$ 0.38	\$ 0.60	\$ 2.27	\$ 0.84	\$ 2.10	\$ 0.84
Adjusting items:								
Integration costs	-	0.04	-	0.04	-	0.18	-	0.18
Related tax impact	-	-	-	-	-	(0.02)	-	(0.02)
Acquisition related compensation charge	-	0.05	-	0.05	-	0.05	-	0.05
Related tax impact	-	(0.01)	-	(0.01)	-	(0.01)	-	(0.01)
Net mark-to-market adjustments	(0.15)	0.16	(0.15)	0.16	(0.56)	0.36	(0.56)	0.36
Related tax impact	0.03	(0.04)	0.03	(0.04)	0.13	(0.09)	0.13	(0.09)
Restructuring and impairment costs	0.09	-	0.09	-	0.34	1.04	0.34	1.04
Related tax impact	(0.01)	-	(0.01)	-	(0.05)	(0.06)	(0.05)	(0.06)
NCI impact of restructuring and impairment costs	-	-	-	-	-	(0.01)	-	(0.01)
Silent-Aire transaction costs and other nonrecurring costs	0.02	-	0.02	-	0.03	-	0.03	-
Power Solutions divestiture reserve adjustment	-	-	-	-	(0.17)	-	-	-
Discrete tax items	0.53	(0.04)	0.53	(0.04)	0.67	(0.05)	0.67	(0.05)
NCI impact of discrete tax items	-	-	-	-	-	0.01	-	0.01
Adjusted earnings per share for JCI plc*	\$ 0.88	\$ 0.76	\$ 0.88	\$ 0.76	\$ 2.65	\$ 2.24	\$ 2.65	\$ 2.24

* May not sum due to rounding

The following table reconciles the denominators used to calculate basic and diluted earnings per share for JCI plc (in millions; unaudited):

	Three Months Ended September 30,		Twelve Months Ended September 30,	
	2021	2020	2021	2020
Weighted average shares outstanding for JCI plc				
Basic weighted average shares outstanding	711.7	735.2	716.6	751.0
Effect of dilutive securities:				
Stock options, unvested restricted stock and unvested performance share awards	5.3	2.9	4.5	2.6
Diluted weighted average shares outstanding	717.0	738.1	721.1	753.6

The Company has presented forward-looking statements regarding adjusted corporate expense, adjusted EPS, organic revenue, adjusted EBITA margin and free cash flow conversion, which are non-GAAP financial measures. These non-GAAP financial measures are derived by excluding certain amounts, expenses, income or cash flows from the corresponding financial measures determined in accordance with GAAP. The determination of the amounts that are excluded from these non-GAAP financial measures are a matter of management judgment and depends upon, among other factors, the nature of the underlying expense or income amounts recognized in a given period, including but not limited to the high variability of the net mark-to-market adjustments and the effect of foreign currency exchange fluctuations. Our fiscal 2022 full year and first quarter guidance for organic revenue also excludes the effect of acquisitions, divestitures and foreign currency. We are unable to present a quantitative reconciliation of the aforementioned forward-looking non-GAAP financial measures to their most directly comparable forward-looking GAAP financial measures because such information is not available and management cannot reliably predict all of the necessary components of such GAAP measures without unreasonable effort or expense. The unavailable information could have a significant impact on the Company's full year and first quarter 2022 GAAP financial results.

3. Organic Growth Reconciliation

The components of the changes in adjusted net sales for the three months ended September 30, 2021 versus the three months ended September 30, 2020, including organic growth, are shown below (unaudited):

	Adjusted Net Sales for the Three Months Ended September 30, 2020	Base Year Adjustments - Divestitures and Other	Base Year Adjustments - Foreign Currency	Adjusted Base Net Sales for the Three Months Ended September 30, 2020	Acquisitions	Organic Growth	Adjusted Net Sales for the Three Months Ended September 30, 2021
(in millions)							
Building Solutions North America	\$ 2,243	\$ -	\$ 12	\$ 2,255	\$ 4	\$ 88	\$ 2,347
Building Solutions EMEA/LA	906	-	16	922	14	26	962
Building Solutions Asia Pacific	661	(2)	18	677	-	47	724
Total field	3,810	(2)	46	3,854	18	161	4,033
Global Products	2,144	(79)	11	2,076	132	154	2,362
Total net sales	\$ 5,954	\$ (81)	\$ 57	\$ 5,930	\$ 150	\$ 315	\$ 6,395

The components of the changes in adjusted net sales for the twelve months ended September 30, 2021 versus the twelve months ended September 30, 2020, including organic growth, are shown below (unaudited):

(in millions)	Adjusted Net Sales for the Twelve Months Ended	Base Year Adjustments - Divestitures and Other		Base Year Adjustments - Foreign Currency		Adjusted Base Net Sales for the Twelve Months Ended	Acquisitions		Organic Growth		Adjusted Net Sales for the Twelve Months Ended	
	September 30, 2020					September 30, 2020					September 30, 2021	
Building Solutions North America	\$ 8,605	\$ -	-	\$ 49	1%	\$ 8,654	\$ 4	-	\$ 27	-	\$ 8,685	1%
Building Solutions EMEA/LA	3,440	-	-	135	4%	3,575	37	1%	115	3%	3,727	8%
Building Solutions Asia Pacific	2,403	(9)	-	117	5%	2,511	-	-	143	6%	2,654	10%
Total field	14,448	(9)	-	301	2%	14,740	41	-	285	2%	15,066	4%
Global Products	7,869	(266)	-3%	146	2%	7,749	212	3%	647	8%	8,608	9%
Total net sales	\$ 22,317	\$ (275)	-1%	\$ 447	2%	\$ 22,489	\$ 253	1%	\$ 932	4%	\$ 23,674	6%

4. Free Cash Flow Conversion

The Company's press release contains financial information regarding free cash flow, adjusted free cash flow and adjusted free cash flow conversion, which are non-GAAP performance measures. Free cash flow is defined as cash provided by operating activities less capital expenditures. Fiscal 2020 adjusted free cash flow excludes special items, as included in the table below, because these cash flows were not considered to be directly related to its underlying businesses. For fiscal 2021, there were no items excluded from the calculation of adjusted free cash flow. Adjusted free cash flow conversion is defined as adjusted free cash flow divided by adjusted net income attributable to JCI. Management believes these non-GAAP measures are useful to investors in understanding the strength of the Company and its ability to generate cash. This non-GAAP measure can also be used to evaluate our ability to generate cash flow from operations and the impact that this cash flow has on our liquidity.

The following is the three months and twelve months ended September 30, 2021 and 2020 reconciliation of free cash flow, adjusted free cash flow and adjusted free cash flow conversion for continuing operations (unaudited):

(in millions)	Three Months Ended September 30,		Twelve Months Ended September 30,	
	2021	2020	2021	2020
Cash provided by operating activities from continuing operations	\$ 529	\$ 980	\$ 2,551	\$ 2,479
Capital expenditures	(228)	(96)	(552)	(443)
Reported free cash flow	301	884	1,999	2,036
Adjusting items:				
Transaction/integration costs	-	77	-	241
Restructuring payments	-	87	-	230
Nonrecurring tax payments (refunds)	-	-	-	(565)
Total adjusting items	-	164	-	(94)
Adjusted free cash flow	\$ 301	\$ 1,048	\$ 1,999	\$ 1,942
Adjusted net income from continuing operations attributable to JCI	\$ 628	\$ 563	\$ 1,910	\$ 1,688
Adjusted free cash flow conversion	48%	186%	105%	115%

5. Net Debt to EBITDA

The Company provides financial information regarding net debt to adjusted EBITDA, which is a non-GAAP performance measure. The Company believes the total net debt to adjusted EBITDA ratio is useful to understanding the Company's financial condition as it provides a review of the extent to which the Company relies on external debt financing for its funding and is a measure of risk to its shareholders. The following is the September 30, 2021 calculation of net debt to adjusted EBITDA (unaudited):

(in millions)	September 30, 2021
Short-term debt and current portion of long-term debt	\$ 234
Long-term debt	7,506
Total debt	7,740
Less: cash and cash equivalents	1,336
Total net debt	\$ 6,404
Last twelve months adjusted EBITDA	\$ 3,518
Total net debt to adjusted EBITDA	1.8x

The following is the last twelve months ended September 30, 2021 reconciliation of income from continuing operations to adjusted EBIT and adjusted EBITDA, which are non-GAAP performance measures (unaudited):

(in millions)	Last Twelve Months Ended September 30, 2021
Income from continuing operations	\$ 1,746
Income tax provision	868
Net financing charges	206
EBIT	2,820
Adjusting items:	
Net mark-to-market adjustments	(402)
Restructuring and impairment costs	242
Silent-Aire transaction and other nonrecurring costs	23
Adjusted EBIT (1)	2,683
Depreciation and amortization	835
Adjusted EBITDA (1)	\$ 3,518

(1) The Company's definition of adjusted EBIT and adjusted EBITDA excludes special items because these costs are not considered to be directly related to the underlying operating performance of its businesses. Management believes these non-GAAP measures are useful to investors in understanding the ongoing operations and business trends of the Company.

6. Trade Working Capital as a Percentage of Net Sales

The Company provides financial information regarding trade working capital as a percentage of net sales, which is a non-GAAP performance measure. Trade working capital is defined as current assets less current liabilities, excluding cash and cash equivalents, short-term debt, the current portion of long-term debt, the current portion of assets and liabilities held for sale, accrued compensation and benefits, and other current assets and liabilities. Management believes this non-GAAP measure, which excludes financing-related items, non-trade related items and businesses to be divested, is a more useful measurement of the Company's operating performance. The following is the September 30, 2021 and September 30, 2020 calculation of trade working capital as a percentage of net sales (unaudited):

(in millions)	September 30, 2021	September 30, 2020
Current assets	\$ 9,998	\$ 10,053
Current liabilities	(9,098)	(8,248)
Total working capital	900	1,805
Less: cash and cash equivalents	(1,336)	(1,951)
Less: other current assets	(992)	(1,035)
Add: short-term debt	8	31
Add: current portion of long-term debt	226	262
Add: accrued compensation and benefits	1,008	838
Add: other current liabilities	2,473	2,562
Trade working capital	\$ 2,287	\$ 2,512
Last twelve months net sales	\$ 23,668	\$ 22,317
Trade working capital as a percentage of net sales	9.7%	11.3%

7. Income Taxes

The Company's effective tax rate from continuing operations before consideration of transaction/integration costs, net mark-to-market adjustments, Silent-Aire nonrecurring purchase accounting, restructuring and impairment costs, acquisition related compensation charge, and discrete tax items for the three and twelve months ending September 30, 2021 and September 30, 2020 is approximately 13.5%.

8. Restructuring and Impairment Costs

The three months ended September 30, 2021 include restructuring and impairment costs of \$67 million related primarily to workforce reductions, asset impairments and other related costs. The twelve months ended September 30, 2021 include restructuring and impairment costs of \$242 million related primarily to workforce reductions, asset impairments and other related costs. The twelve months ended September 30, 2020 include restructuring and impairment costs of \$783 million related primarily to workforce reductions, plant closures, asset impairments, and indefinite-lived intangible asset and goodwill impairments primarily related to the Company's retail business.